Who we are

National Grid is one of the largest investor-owned utilities focused on transmission and distribution activities in electricity and gas in the UK and US. We play a vital role in connecting millions of people to the energy they use, safely, reliably and efficiently.

We own and manage the grids that connect people to the energy they need, from whatever source. In Great Britain (GB) and the north-eastern states of the US we run systems that deliver gas and electricity to millions of people, businesses and communities.

National Grid Electricity Transmission (NGET) in the UK

Electricity Transmission Owner: We own and operate the high-voltage electricity transmission system in England and Wales. That includes around 7,200 kilometres of overhead line, about 650 kilometres of underground cable and 342 substations.

Electricity System Operator: As Great Britain’s System Operator (SO) we make sure gas and electricity is transported safely and efficiently from where it’s produced to where it’s consumed. We seek to ensure that supply and demand are balanced in real-time and we facilitate the connection of assets to the transmission system.
Foreword

David Wright

The energy landscape in which we operate is undergoing a period of significant change. In 2017, Great Britain achieved the first ever working day without coal power since the Industrial Revolution and broke 13 clean energy records. These milestones illustrate the rate of change.

National Grid plays an important role in the sustainable development of Great Britain's energy sector. Our stakeholders expect us to deliver energy sustainably while balancing that with the need to provide security and affordability.

It’s National Grid’s job to facilitate an energy system that delivers value for consumers and society. We’re developing an operational model that is in harmony with a low-carbon future by ensuring that low-carbon and renewable energy can be connected to the network, thereby significantly reducing the environmental impact of our day-to-day operations. This document recaps our strategy and outlines some of the initiatives that have contributed to its successful delivery during 2017/18.

Over the past year, National Grid Electricity Transmission (NGET) continued to operate as a single entity as both Transmission Owner (TO) and System Operator (SO). This will change by April 2019 when a new, legally separate Electricity System Operator will be established. For now it remains appropriate for this statement to showcase how both the TO and SO are working together to support Great Britain’s transition to a low-carbon economy.

We continue to make good progress in delivering our environmental plan. During 2017/18 we harnessed the power of data to develop a Carbon Intensity Forecast tool for the GB electricity system, and worked closely with industry partners to look across the whole-system landscape and identify key areas of development to unlock additional network capacity for distributed energy sources.

We also refreshed our corporate sustainability strategy. ‘Our Contribution’ provides a blueprint for how we plan for the future and includes new targets to reduce greenhouse gas emissions, manage our consumption of resources better, and care for the natural environment. In recognition of our sustainable approach, in July 2017 we were presented with the Business in the Community (BITC) Award for Environmental Leadership for our work in reducing carbon in our construction activities.

Change in the energy landscape means we have to be versatile and highly innovative. This year we successfully energised the Sulphur Hexafluoride (SF₆) free gas insulated busbars at Sellindge Substation, onto the 400kV electricity transmission system. This is a world first.

Our unique role in Britain’s energy system gives us the opportunity to be at the heart of change by really listening to our customers and communities, and working together to exceed their expectations. In this period we continued to build and strengthen our engagement activities. This included stakeholder workshops focused on Transmission Owner environmental issues. By holding face-to-face events, widening our involvement in industry and securing feedback on a range of publications, we are striving to deliver what’s important to you. We are already planning our 2018 workshops and intend these to become annual events in our stakeholder engagement programme.

As with previous years, I’d very much welcome your views on this annual statement, as it helps us to focus on delivering what is important to stakeholders.

David Wright
Director, Electricity Transmission Owner

“In recognition of our sustainable approach we were presented with the Business in the Community Award for Environmental Leadership for our work in reducing carbon in our construction activities.”

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This report is the National Grid annual executive statement for the Environmental Discretionary Reward (EDR), an Ofgem incentive that encourages the move towards a low-carbon energy system and high standards in environmental management. We have structured this report to show our actions over the last year and to show you our ambitions for the future.

The UK’s commitment to the 2015 Paris Agreement and its long-term objective of a 2050 decarbonised economy has made the transition to a decarbonised energy system essential. National Grid plays a dual role in this challenge: • as the Transmission Owner (TO) and System Operator (SO), we connect and support the operation and connection of low-carbon energy • as an infrastructure business, we design, build and manage assets in a sustainable, affordable way while ensuring security of supply.

We also recognise that a sustainable approach can benefit from innovative thinking, so ‘leading innovation’ is an essential part of our strategy to improve performance.

The UK Government’s Clean Growth Strategy was published in October 2017, focused on growing our national income while cutting greenhouse gas emissions. To accompany this strategy, the Government published its 25 Year Environment Plan in January 2018, which sets out the UK’s long-term approach to protecting and enhancing the natural environment, particularly through using and managing land sustainably. Our environmental plans supports these strategies, as set out in this document.

This table shows our strategic drivers and initiatives which support our approach to the transition to a low-carbon future.
Planning for a low-carbon future

In the past, electricity flowed in one direction from transmission to distribution. In recent years, significant generation connections on the distribution networks have led to flows from distribution to transmission. These changes have led to some new challenges for operating the electricity system.

We are developing an energy system that supports Great Britain’s low-carbon objectives. As the System Operator of the GB transmission network, we are already starting to deal with the beginnings of a low-carbon transition.

For example, 2017 saw 13 clean energy records broken, and at times, low-carbon generation, such as wind, solar and nuclear, generated more than coal and gas combined; showing very real progress towards a low-carbon future.

### 13 clean energy records

#### Low-carbon generation
- First 24-hour period without coal generated power since the Industrial Revolution
- Longest period without coal generation
- “Greenerst summer” – more than half (52 per cent) of energy generated from low-carbon sources
- Lowest amount of carbon produced by electricity production at any one moment
- Largest amount of energy produced from renewables at any one moment
- First time wind, nuclear, and solar produced more than gas and coal

#### Solar
- More electricity generated from solar energy than ever before at a single moment, producing a quarter of Britain’s energy supply
- Highest percentage of solar power produced relative to national demand

#### Wind
- Most wind power ever produced in a single day
- Most offshore wind power produced in a single moment
- Most electricity produced from all wind generation at any moment

#### Hydro
- Most electricity produced from hydropower at any one moment

#### Breaking Year
- This made 2017 a record breaking year


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![Graph showing installed capacity from 2014 to 2017](image)

- Shoreline wave/tidal
- Solar Photovoltaic
- Offshore Wind
- Onshore Wind
- Hydro
- Bioenergy

England & Wales data extracted from Chapter 6 of Energy Trends: December 2017. Figures include installations accredited on all support schemes (Renewables Obligation, Feed in Tariffs, Contracts for Difference), as well as those not eligible for support or those that have been commissioned but are waiting for accreditation. This should particularly be noted for solar PV (and onshore wind), where figures incorporate many installations across several or all of these categories. [https://www.gov.uk/government/collections/energy-trends](https://www.gov.uk/government/collections/energy-trends)
To ensure we can operate the system into the future, our network development strategies consider a variety of generation mixes in our Future Energy Scenarios. In 2017, the shift towards decentralised and renewable generation was evident in all our scenarios: Two Degrees, Slow Progression, Steady State and Consumer Power. It was only the pace and extent of this change that differed.

These scenarios support the development of our Electricity Ten Year Statement and System Operability Framework which look at the future challenges faced by the network. The scenarios also feed into the Network Options Assessment to make sure we have the right investment and commercial strategies to manage these operational changes. Our Electricity System Operator Forward Plan 2018/19 set out what we will deliver over the next year.

Active operation of distribution networks is now essential to manage distributed generation, storage, and commercial and industrial customers participating in the energy market. The increase in embedded generation will have a material impact on forecasting capability which is vital for balancing the system. We are currently exploring how these new roles could interact with existing roles and the governance and framework arrangements needed to support this.

This table shows how we are planning for a low-carbon future, and how three trends are influencing how we reshape our energy system: decarbonisation, decentralisation and digitisation.

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1. For more information please visit https://www.nationalgrid.com/uk/publications/future-energy-scenarios-fes
2. For more information please visit https://www.nationalgrid.com/uk/publications/electricity-ten-year-statement-etys
3. For more information please visit https://www.nationalgrid.com/uk/publications/system-operability-framework-sof
4. For more information please visit https://www.nationalgrid.com/uk/publications/network-options-assessment-noa
5. For more information please visit www.nationalgrid.com/uk/about-grid/our-role-industry/future-electricity-system-operator

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75%
British windfarms produced more electricity than coal plants on more than 75% of days in 2017

90%
Renewable energy sources provided more power than coal for 90% of 2017

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Delivering our environmental future annual statement
Connecting low-carbon generation

In 2017, we were able to make a further 8.8GW of connection agreements with the GB distributed generation community. These agreements are with a mix of renewable generation and controllable peaking plants that have a capacity mechanism contract.

Because of increasing reliance on renewable technologies (such as wind) we must be able to supply back-up power for when these technologies can’t meet demand (e.g. when the wind doesn’t blow).

Case Study 1: Unlocking additional capacity for distributed energy resources

Background
The transition to a low-carbon grid is driving new connections to transmission and significant growth in connections to distribution networks.

Our aim is to join up network design and operation processes across transmission and distribution to ensure the most efficient decisions are made across all networks, accelerating the connection timescales and reducing costs to consumers.

Opening markets to new service providers and improving ways of working across transmission and distribution will help us with the efficient management of transmission constraints and enable more Distributed Energy Resources (DER) connections.

What have we done this year?
The Regional Development Programme has developed a whole-system approach to support further economic and efficient connection of DER. This has involved:
• developing a new approach to whole-system network modelling that informs our understanding of operability issues and technical risks, revealing the potential for increased use of existing network capacity
• working with DNOs to deliver new connections process which provides greater certainty regarding our ability to accommodate DER connections
• creating a level playing field regarding service provision for both transmission and distribution customers by developing a standardised commercial services approach
• publishing a factsheet for DER developers informing them of the latest developments and next steps in our work to unlock further DER connection capacity
• continuous engagement with external stakeholder groups.

Much of this work is about collaboration and sharing of information within the current commercial and regulatory frameworks. As well as unlocking additional capacity for connection in the South East Coast region of England, the principles are in the process of being rolled out in the South West of England, as well as informing developments in the Dumfries & Galloway area of Scotland.

What’s next?
We are ensuring that learning from the Regional Development Programme trials is fed into relevant work streams within the Energy Networks Association Open Networks project, including the development of the revised Statement of Works process.

We have also committed to undertake two further Regional Development Programmes in 2018/19.

Environmental benefits
• The project is connecting and using more renewable and low-carbon energy than would otherwise have been possible without traditional infrastructure investment (the construction of which would have consumed natural resources).
Case Study 2: Technical and regulatory innovation: Power Potential

Background
In January 2017 we started collaborative work with UK Power Networks (UKPN) on a Network Innovation Competition (NIC) project. The Power Potential project aims to create market access for distributed energy resources to participate in ancillary service provision to National Grid via UK Power Networks’ coordination.

It is envisaged that the services provided by DER, such as local voltage support, will alleviate both transmission and distribution constraints, unlocking whole systems benefits such as additional generation capacity and operational cost savings to customers. The project’s approach is being trialled on the South East coast network where a significant uptake of low-carbon energy resources has meant technical constraints in the area are now having an effect.

It is hoped that this project will create the network capacity to enable UKPN to connect a further 3,720 Megawatt (MW) of distributed generation in the area by 2050. We believe that this solution will allow for quicker and lower-cost connections than traditional transmission or distribution network investment.

What have we done this year?
Substantial progress was made in the detailed technical and commercial design of the Power Potential solution and service.

A novel Distributed Energy Resources Management System (DERMS) was developed to facilitate communication between DER connected to UK Power Networks and National Grid.

In addition, we engaged with DER to consult on the commercial framework and encourage participation, as well as signing contracts with Cambridge University and Imperial College for academic research activity to support the commercial work stream.

What’s next?
The project will continue throughout 2018, continuing our work with UKPN and our engagement with distributed energy resources to deliver the build and test phase of the technical and commercial solutions, ready for full trials in 2019.

Environmental benefits
• Deployment of 3,720MW of distributed generation, assuming it consists of solely renewable sources, results in an estimated reduction in carbon emissions of 5 MtCO₂, by 2050.
Case Study 3: Forthcoming low-carbon connections

Part of the energy challenge is ensuring that new power sources, whether from nuclear, wind, solar or other technologies, are connected to the electricity transmission network; occasionally these connections are long and complex projects. During 2017/18 we made significant progress to make these low-carbon connections viable by supporting and advising on system design.

Statera Energy battery connection
In 2017, we finished studies to showcase the capability of storage connection options and formalised the contract to connect the largest battery connection application (300MW) in the UK so far, which can store enough electricity to serve approximately 100,000 homes. This project will provide significant capability to store energy during the low demand periods. Although the connection will not be completed until 2022, this is an important step for National Grid to connect battery storage directly to the network.

When operational in 2026 and 2027 respectively, these offshore wind farms will have an overall installed capacity of 1720MW.

Benefits of battery energy storage:
Battery storage offers potential for supporting renewable energy. It is able to store and release energy when required; this is important for when the sun doesn’t shine and the wind doesn’t blow. It could deliver system stability, security of supply, helps to decarbonise UK energy supplies and addresses the intermittency challenge of renewable sources.

Benefits of offshore wind projects:
Offshore wind provides renewable energy and does not emit environmental pollutants or greenhouse gases. Offshore wind is an ideal technology for the UK with our shallow seas and strong wind and plays an important part in the long-term plan for a balanced low-carbon electricity generation portfolio.

Benefits of rail electrification:
The carbon emissions from electric trains are 20 to 35 per cent lower than diesel trains, and there are no emissions at the point of use, improving air quality pollution hot spots, such as city centres.

Working with Scottish Power to review the design of East Anglia offshore wind projects EA1N & EA2
We have worked closely with Scottish Power on the offshore wind projects EA1N and EA2. Working with Scottish Power, we reviewed the existing design and identified that a connection would be available closer to the project itself. For this connection to occur we would need to reconfigure the offshore development area, and change the technology from HVDC to AC. This review has enabled the project to be more economic and competitive in the forthcoming round of Contracts for Difference (CfD) auctions, so that the benefits of renewable generation can be realised.

When operational in 2026 and 2027 respectively, these offshore wind farms will have an overall installed capacity of 1720MW.

Preparing for the electrification of rail traction at Sundon with Network Rail
We worked with Network Rail and looked at the design of the electrification project at Sundon Traction Point. We are now delivering the project one year earlier to realise the benefits of rail traction electrification, earlier than originally scheduled.

For more information please visit www.networkrail.co.uk/our-railway-upgrade-plan/key-projects/electrification
How we’ll operate the system in the future

As the System Operator (SO) we have an important role to play in facilitating the transition to a smart, flexible low-carbon electricity system that works for everyone. New technologies and business models such as battery storage, electric vehicles (EVs) and demand side response (DSR) are deploying rapidly.

We’ve listened to stakeholders who have told us that there are multiple barriers for new market entrants and are changing to meet the evolving needs of the energy market, while consistently delivering improvements in consumer value. We are doing this by developing the markets and frameworks used to govern the electricity system, so that it removes barriers for entry and meet the needs of all existing and new market participants.

Working collaboratively with interested parties and partners is also helping us to deliver the right solutions, improving transparency of our needs and developing robust, cost-effective and innovative solutions for the benefit of the end consumer.

Case Study 1: Future of balancing services

Background

As the UK moves to a low-carbon economy, the way we operate the electricity system is evolving. A smart, flexible system that makes the best use of all energy sources available will enable us to meet our customers’ needs in a balanced, efficient and economical way.

Industry frameworks and ways of working have evolved over decades to support the efficient and safe operations of a network in which energy and services were predominantly provided by a small number of transmission-connected generators. However, markets for balancing services need to continue to change to ensure all parties can participate on an equal footing, reducing costs to the consumer.

We want to deliver a more cost-effective energy system by 2021. To support this ambition, we’re committed to creating energy markets that are simple, easy to navigate, transparent and deliver value to end consumers.

Our aim is to create balancing service markets that meet our changing system needs, and in which all technology types can compete on a level playing field. They will provide access to everyone in the industry – regardless of size – and embrace new technologies alongside existing ones.

What have we done this year?

We improved the information we share, to make it easier for the industry to see, and meet, future system needs. In June 2017, we launched the new ‘Future Balancing Services’ website https://www.nationalgrid.com/uk/electricity/balancing-services/future-balancing-services.

We are also simplifying our products to build transparency. We published our ‘System Needs and Product Strategy’ (SNAPS) report and put this in consultation to seek views from our stakeholders on five key system needs: Inertia and Rate of Change of Frequency (RoCoF), Response, Reserve, Reactive Power and Black Start.

This consultation succeeded in establishing a clearer picture of the industry view on how our balancing services products should develop and how the transformation should be delivered. As a result, we rationalised our existing product suite through the removal of outdated products and created Product Roadmaps for two system needs: Frequency Response and Reserve.

What’s next?

The aspiration for 2018 is to create further roadmaps for three additional system needs: RoCoF, Reactive Power and Black Start. We will also focus on removing barriers and ensure routes to market for all participants. Developing improved services in conjunction with industry is also part of the strategy.

Environmental benefits

• Increase flexibility of the electricity system.
• Create a route to market for distributed energy resources to participate in local and national flexibility markets.
Facilitating the energy transition

Background
The changes to our electricity system are opening up more choices for consumers. Giving consumers more control is a required step towards a smart energy system that’s fit for the future. Harnessing the power of data communications and creating a smarter grid is a way to achieve this.

What have we done this year?
We responded to feedback from various stakeholders: environmental groups and politicians, on the need for clear, transparent data to inform and facilitate market and consumer decision-making. We developed a creative and innovative reporting system never seen before.

In partnership with Environmental Defence Fund Europe, WWF and the Met Office, we developed a Carbon Intensity forecast tool for the GB electricity system. This is publicly available through http://carbonintensity.org.uk/

The programming software combines National Grid and Met Office data to forecast the share of renewable and non-renewable energy that will be on the GB electricity grid over the next 48 hours, and the resulting carbon emissions.

We also provide our forecast data in a format that allows technology companies to build innovative apps and software that may possibly make a real difference to how and when people use energy. Clear and concise information that can tell consumers in advance, for example, when it’s best to turn on washing machines, load a dishwasher or charge a car, is a step towards a low-carbon future by enabling households and businesses to use power when it is at its cleanest and potentially most cost-efficient.

What’s next?
In 2018 we plan to regionalise the information down to each DNO area, giving a more localised prediction of the cleanliness of the electricity being consumed and support further decarbonisation.

Environmental benefits
• Empowers consumers with information they need to make cleaner energy choices.

Case Study 2:
Carbon intensity forecast for the GB electricity system

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Our environmental contribution

We’re passionate about making a positive contribution to the environmental and energy challenges that our society faces. We want to preserve what we value now, so we safeguard it for future generations.

Our strategy
As we invest in developing low-carbon energy networks, we are also developing our strategic ambition to embed sustainability into our decision-making and processes.

National Grid’s environmental sustainability strategy, ‘Our Contribution’, sets out our ambition to create a sustainable legacy. It outlines targets to reduce greenhouse gas emissions, better manage our consumption of resources, and care for the natural environment.

Our strategy was originally developed in 2012 with a wide range of internal and external stakeholders and focuses on the areas where we can have a material positive impact.

In 2017 we refreshed our strategy to reflect policy changes, increased stakeholder expectation and reflect on progress made against existing targets. This updated strategy has a clearer suite of defined goals and targets that will help us continue to embed sustainability into our business and deliver measurable environmental outputs.

What’s next?
‘Our Contribution’ provides a blueprint for embedding sustainable decision-making into our day-to-day business operations. The next two years will focus on delivering our 2020 targets.
Our climate commitment

We all have a responsibility to safeguard the global environment for future generations. That’s why we set ourselves ambitious climate commitments. By 2050, we aim to reduce our greenhouse gas emissions by 80 per cent (from a 1990 baseline), with interim targets of 70 per cent reduction by 2030 and 80 per cent reduction by 2050.

We are doing this by setting each of our business units an annual carbon budget. This is so that each unit has accountability and can see how they can contribute to reduce emissions. So far we have made a 63 per cent reduction from our 1990 baseline, so we are ahead of our target.

For our Electricity Transmission business, carbon emissions are made up of transmission losses (approx. 86 per cent), SF₆ emissions (approx. 12 per cent) and electricity and gas consumption at site use (approx. 2 per cent).

As part of our commitment to science based targets¹¹ and to be in line with the scale of reductions required to keep global temperature increase below 2 degrees compared to pre-industrial temperatures, we set ourselves ambitious climate commitments. By 2050, we aim to reduce our greenhouse gas emissions from a 1990 baseline, so we are ahead of our target.

Leading the way

In 2017, we were recognised once more as one of the world’s leading businesses on climate change action by maintaining our A score in the CDP Climate Change Disclosure project, scoring within the top 5 per cent of over 100 companies who participated globally. CDP (formerly Carbon Disclosure Project) is an important way for us to demonstrate our plans and performance in carbon management to our investors and other stakeholders¹².

We were also presented with the BITC Award for Environmental Leadership for our work in reducing carbon across the supply chain. The BITC Award honours businesses that are developing sustainable business models¹³.

Case Study 1: Carbon weighting in decision making

Background

We recognise that to effectively address climate change we need to engage with our suppliers and contractors, and work together to drive action. We believe that by using our influence as a client it is possible to deliver tangible, meaningful change. Including carbon in our decision making, is one way we are doing this.

What have we done? Sustainable construction

Finding new ways to design and build our assets is the cornerstone of our sustainability strategy. In particular, we have made significant progress in challenging our supply chain through competitive tendering to help us reduce carbon emissions and meet our targets.

We have a challenging target of 50 per cent reduction in the carbon intensity for new assets by 2020/21, compared to a 2014/15 baseline. This is underpinned by two key drivers: our business’ contribution to climate change and that cutting carbon can cut cost.

We are on track to meet our 2017/18 carbon intensity target by reducing capital carbon intensity from a baseline of 188tCO₂/£m to 138tCO₂/£m, exceeding our target of a 10 per cent reduction. We also measured carbon on 43 schemes through development, demonstrating a 401tCO₂ carbon saving. This equates to taking just over 1,000 cars off the road for a year.

We are doing this by using our Carbon Interface Tool (CIT), a carbon footprint tool we have developed that is tailored to our assets. We ask our supply chain to complete a quantitative assessment of the projected carbon impact of their design solution. By making carbon a weighted element of the tender selection process, we go beyond existing good practice and unlock costs and carbon savings.

Sustainable supply chains

We are also working towards integrating environmental consideration into all relevant sourcing activity beyond our construction projects, where this is already embedded.

We have committed to having 80 per cent of our top 250 suppliers disclosing their greenhouse gas emissions via CDP by 2020. In 2017, 76 per cent of our top 250 suppliers disclosed their emissions. This is delivering an increase in climate change awareness and sustainability capability in our supply chain. In 2017, 63 per cent of our top suppliers reported emission reduction activities, an increase from 58 per cent in 2016.
In 2017 we developed an internal carbon pricing policy to ensure carbon is considered in our major investment decisions. We will use an internal carbon price of £45/tonne, alongside many other factors such as cost, legislative compliance and planning considerations.

**Carbon pricing**
In 2017 we developed an internal carbon pricing policy to ensure carbon is considered in our major investment decisions. We will use an internal carbon price of £45/tonne of carbon, alongside many other factors such as cost, legislative compliance and planning considerations.

Our aim is to roll out this approach to inform all our major investment decisions by 2020. This will prepare us for policy changes in the future, and help us meet our carbon reduction goals, as well as address climate change and deliver cost savings.

**Environmental benefits**
- Savings to date of 20,000tCO₂ capital carbon from our construction activities.
- Mitigate future risk as the decisions we make now can potentially lock-in carbon emissions for the next 40 years.
- Cutting carbon can cut costs.

**Background**
As EVs become an increasing reality, we want electro-mobility to play an important role in the low-carbon transition.

In 2016/17 we installed six EV charging units (supplying 12 cars) in National Grid House. This was part of a scoping trial to:
- provide facilities for early adopters in the employee and company car fleets
- support those colleagues keen to use EVs in the future
- understand demand across the business
- support the business in delivering its environmental objectives.

Eighteen months into the project, occupancy is running consistently at 90 per cent with over 20,000 kWh of electricity being provided.

**What’s next?**
We’re going to trial 20-30 commercial EVs in 2018/19 to identify optimum charging solutions and install 14 additional charging units across five National Grid sites.

**Environmental benefits**
- Improved air quality.
- Reduced carbon emissions from employee travel – up to 20 tonnes of carbon dioxide (CO₂) have been saved from switching to EV travel.
- Encouraging staff to use low-carbon and sustainable mobility options.
- Decarbonising our fleet.

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Case Study 2: Supporting low-carbon mobility

Decarbonisation of transport is an important part of the UK’s 2017 Industrial Strategy. We are working with stakeholders to ensure cost-effective development of charging infrastructure. We are also encouraging our own employees to use EVs by developing charging infrastructure at our sites. And we are committed to decarbonising our own commercial fleet by 2030.

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**What have we done this year?**
We assessed additional sites to install EV charging points and have committed to replacing our own UK commercial fleet of just over 1,000 vehicles with Alternative Fuel Vehicles (AFVs) by 2030.

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Responsible resource use

To build and maintain safe and reliable energy networks we need to use finite – or non-renewable – resources, such as steel for pylons, aluminium for overhead line conductors, and copper for transformers.

Our goal is to make the most of all the materials we own and purchase, and to reuse or recycle 100 per cent of our recovered assets by 2020/21. To achieve this we follow three principles: minimising waste, using resources more efficiently, and reusing and recycling materials.

Background

Disposing of excavated spoil from our construction and operational activities presents a big environmental challenge for us. Spoil can be generated from the waste material brought up during an excavation and we generate large amounts of it. Traditionally, this surplus material has been disposed of as landfill or put towards quarry restoration.

What have we done this year?

We have built on our external engagement work for the Northwest Coastal Connection and engaged with over 25 external stakeholder groups interested in using this free resource.

From the outset, a framework was developed to reach national bodies capable of using hundreds of thousands of tonnes of material, down to very local stakeholders who may only need a few tonnes.

In the case of the North Sea Link (NSL) in Blyth, Northumberland, the framework delivered a partnership project with charities Northumberlandia Country Park and Northumberland Wildlife Trust. NSL and its contractor donated surplus topsoil to the country park, delivering significant sustainability benefits and financial savings for both consumers and organisations. Ten tonnes of spoil were diverted from landfill.

What’s next?

This project will now be used as a best practice example for expanding this approach and delivering real savings for the business while providing positive benefits for our communities and the environment.

In 2018 we will continue to identify reuse or recycling streams for the assets that are not already in one and look for ways to move assets currently in a recycling stream into a reuse scheme.

Environmental benefits

- Provides a resource for stakeholders to deliver (or enable new) projects.
- Diverted 10 tonnes of material from landfill.
What are circular offices?
A circular approach to the places we work. It’s about changing the way we design, use and operate in these areas to eliminate waste and put resources back into use.

In 2017 we set ourselves the target to send zero office waste to landfill by 2020.

Case Study 2: Adopting circular offices

Background
With approximately 6,000 colleagues in our UK offices, we are currently looking at the way we design, use and operate our offices to eliminate waste and create more efficient, resilient spaces which contribute to the long term sustainability of our business.

What are we doing now?
In 2017 we set ourselves the target to send zero office waste to landfill by 2020. To achieve this target we are working to improve recycling rates at our six main sites through influencing employees to change their mind-set towards reusing and recycling. We are currently achieving a 60 per cent landfill diversion rate.

When our IT equipment comes to the end of its useful life, we dispose of it in a responsible way. As of February 2018, we collected approximately 6,000 pieces of used IT equipment. Four per cent were reused and 96 per cent broken down and recycled.

We also made donations valued at more than £13,000 to nine different charities, schools and organisations dedicated to healthcare and conservation.

What’s next?
There are a whole range of things that we can do to move towards a circular office. We will continue to increase recycling and reduce waste contamination by continuing awareness campaigns and changing how we source, recycle and dispose of our office goods. In 2018 we’ll particularly focus on plastic, as well as how we can refurbish or repurpose existing buildings using sustainable procurement principles.

Environmental benefits
- Landfill avoidance.
- Sustainable management of resources.
- Avoided emissions associated with the manufacturing of new equipment.
Caring for the natural environment

Our assets, operations and infrastructure have an impact on both the natural environment and the communities living around our sites. We own a huge amount of land, including more than 300 substations and the non-operational land around them. This puts us in a unique position to create a positive legacy.

It’s important that we manage the land we own in ways that deliver the greatest value to us and our stakeholders. That’s why we’re working with local communities and stakeholders to use our non-operational land for schemes linked to local biodiversity and community projects. We are demonstrating how well-managed ecosystems can drive positive environmental, educational, enterprise and heritage outcomes, hand in hand with being good for business.

Case Study 1: Expanding our capabilities: driving net gain

Background
Building on our natural capital approach, in 2017 we expanded the capability of our assessment tool to consider the biodiversity impacts and opportunities associated with our construction schemes to deliver net gain. The principle of net gain is to leave biodiversity in a better state than before. It requires doing everything possible to avoid losing biodiversity in the first place and involves partners to make important contributions towards regional and national priorities for nature conservation.

Project impacts and mitigation actions are mapped using the tool to demonstrate how our construction projects are delivering net gain in environmental value. We are currently trialling this approach on two major infrastructure schemes.

What have we done this year?
We are building a new 400kV Substation in Braybrook, Market Harborough, with the principles of biodiversity net gain. The project has been assessed using the net value tool, and with landscaping designed as part of the scheme, it indicates a significant increase in biodiversity units and natural capital value by delivering the landscaping structure.

To ensure net gain, Braybrook will incorporate new habitats, such as wetlands and grasslands. These new habitats will also help manage surface water run-off, reduce local flood risk, and reduce air pollution.

What’s next?
A tender is being launched to deliver the Braybrook scheme, including the landscaping plan. As part of our sustainable procurement strategy, contractors are being incentivised to incorporate more sustainable best practices into the delivery stage.

In 2018 we plan to get the net gain tool integrated into the Network Development process so that supporting better decisions at earlier stages of the construction process is recurrent.

Environmental benefits
• Long-lasting contributions to local communities and to biodiversity.

What is Net Gain?
Leaving biodiversity in a better state than before. It avoids losing biodiversity in the first place and involves partners to make important contributions towards regional and national priorities for conservation.

By 2020 we’ll recognise and enhance the value of our natural assets on at least 50 of our sites.

Our environmental contribution
What is natural capital?
Natural capital is the sum of our ecosystems, species, freshwater, land, soils, minerals, our air and our seas. These are all elements of nature that either directly or indirectly bring value to people, chiefly by providing us with food, clean air and water, wildlife, energy, wood and recreation. It's a financial representation of the benefits and services that these elements provide to society and businesses.

Case Study 2: Graduate Natural Grid

Background
Our ‘Natural Grid’ programme is transforming the way we manage our land and contributing to better, bigger and connected spaces for nature alongside our energy grids. In 2015 we developed a tool to recognise and account for the value of these natural assets, both to National Grid and our neighbours and communities.

We aim to have 50 ‘Sustainable Action Plans’ (SAPs) in place by 2020. So far we have implemented 28 SAPs, of which 21 are on Electricity Transmission sites.

What have we done this year?
In early 2017, our cohort of 45 new graduates was challenged to develop innovative and sustainable ways to realise new value from non-operational land around our energy assets. At the same time, they were asked to focus on cost efficiency, safety, environmental risks, and community and stakeholder engagement – all benefits a proactive approach to land management brings.

Using our bespoke Natural Capital Tool, the teams created a natural capital baseline and a map of stakeholders who benefit or impact the natural environment. The graduates engaged with a broad range of external stakeholders and specialists from Natural England, Environment Agency, local schools and farmers to understand what approaches they could take.

What’s next?
The project was very successful and is now a formal element of graduate training. It will continue to deliver SAPs for four to six sites a year, providing lasting change to communities.

Environmental benefits
The revised management approaches currently being implemented are predicted to deliver a wide range of benefits in six sites:
• 21 per cent increase in Natural Capital Value realised through creation of wildflower meadows, introduction of grazing and beehives, woodland management and recreational/volunteering opportunities
• 24 per cent less safety and environmental risks through active management and increased site occupation
• Usable green space for community volunteering and recreation.

Case Study 3: Legacy Substation, North Wales

Background
As part of the Natural Grid Graduate Programme, we used a Natural Capital approach to our Legacy Substation in North Wales.

We identified opportunities to add value by engaging with stakeholders surrounding the site. We did this by measuring the natural capital value and engaging with organisations like the Wildlife Trust, the British Bee Keepers Association, HMP Berwyn (a local Category C prison) and two local schools.

The project delivered:
• Installation of two beehives (with scope to install up to a further 10 hives in future)
• Overgrown weeds in front of the station were replaced with wildflower meadows
• Bug hotels were built offsite by local children with help from the Wildlife Trust
• Inmates from HMP Berwyn made 21 traditional bird boxes and one larger Kestrel box for the site
• Winning designs from a drawing competition in two local schools now feature on an educational sign along a public footpath, providing information about the sustainability project.

Environmental benefits
• 35 per cent increase in Legacy Substation’s natural capital value.
• Engagement with the local community, including schools and a prison.
• Skills development for inmates at HMP Berwyn.
• New habitats created and increased biodiversity.
Excellent environmental management

Investing in and operating electricity networks affects the environment and the communities we serve. Our goal is to comply with regulations, reduce any impact that we may have, seek out opportunities to enhance the environment and embed sustainability in our decision making.

Our environmental policy provides the framework for managing environmental aspects, setting our key commitments, environmental aims, objectives and targets. Our Environmental Management System (EMS) provides a strong foundation for our environmental sustainability strategy. It helps to set goals for continual improvement, enhance environmental performance, and embed sustainability. It is intended to help us focus on addressing the most important environmental risks and opportunities. The EMS is independently verified to ISO 14001 standard and is externally assessed every year.

Achieving ISO 14001:2015 Accreditation

What have we done this year?
In 2015 the ISO 14001 standard was updated in line with the latest environmental trends.

In 2017 we worked towards achieving accreditation and successfully attained independent certification to the ISO 14001:2015 standard. This demonstrates our commitment to the environment and means our customers and communities can be confident that we operate effectively and safely within a controlled framework.

To gain accreditation we demonstrated we had considered the context of our organisation, as well as the external environment we operate in, and increased efforts in life-cycle thinking: considering each stage of a product or service, from development to end-of-life.

Assurance visits
In 2016 we introduced an assurance visit programme to support our colleagues from across the business with any issues they may have at our operational sites. These give us the visibility to track how effective the EMS is and have constructive conversations with our site teams on how to improve environmental performance.

In 2017/18 assurance visits were continued and improved upon, to provide expert assurance and engagement on a rolling basis. This year we set ourselves the target of visiting 36 sites by the end of the financial year, an increase from 25 last year to support more sites on the ground, and we are on track to achieve this.

What’s next?
In 2018/19 we aim to roll out an environmental training pack for everyone in the business. The pack is designed to help people with no environmental management knowledge understand the principal risks and opportunities embedded in our business. The target is for 80 per cent of all UK employees to successfully complete the course.

We’re also improving the way we track and report our environmental incidents by building an improved framework of reactive and proactive reporting and environmental incident trend analysis. This change aims to improve our environmental performance and inspire us to challenge our accepted behaviours.
Our Innovation Programme

Leading innovation

Our strategy

Our energy networks are changing, so our success depends on us adapting to these changes. We are doing this by developing and rolling out new technology.

Our innovation strategy helps us to target our research programme. Our goal is to be an industry leader in innovative technologies, processes and solutions for electricity transmission networks. We’ll achieve this by actively driving innovation to create value for consumers, customers and shareholders, focusing on four key themes: managing assets, service delivery, efficient build, and corporate responsibility. Our focus on corporate responsibility makes environmental sustainability a major factor in our innovation strategy.

We value working with our partners to drive growth for National Grid, the UK and the wider industry. This collaborative approach keeps us at the forefront of innovation.

Case Study 1:
An innovative SF₆ alternative - g₃ technology

After successful trials in 2016, the SF₆ free, gas insulated, busbars at Sellindge substation were successfully energised onto the 400kV electricity transmission system in April 2017. This is a world first.

Background

SF₆ is extensively used in high voltage switchgear due to its excellent electrical insulating and interrupting properties. It has a high Global Warming Potential (GWP), approximately 23,900 times that of CO₂. Identifying commercial alternatives to SF₆ has been the subject of research for many years with little success at voltages exceeding 75kV.

We worked with GE Grid Solutions to develop an alternative to SF₆ – Green Gas for Grid (g₃). g₃ is a new gas mixture that delivers the same technical benefits as SF₆ while reducing the GWP ratio from 23,900 to 345.

What have we done this year?

After successful trials in 2016, the SF₆ free, gas insulated busbars at Sellindge substation were successfully energised onto the 400kV electricity transmission system in April 2017.

In addition, we engaged with SSE to share our learnings from the g₃ installation and discuss best practice techniques to repair SF₆ leaks. As part of this engagement we are now looking at a new approach to repairing leaking SF₆ equipment by using a bag that absorbs the SF₆ molecule, currently available from the Electric Power Research Institute.

What’s next?

By taking the lead in this area we can promote and accelerate widespread development and deployment of SF₆ alternatives both in the UK and worldwide. We are now actively seeking further opportunities to extend the application of SF₆ free technology to a full Gas Insulated Substation (GIS) and find a better way to repair leaking SF₆ equipment.

Environmental benefits

• Using g₃ rather than SF₆ reduces the GWP from 23,900 to 345 times that of CO₂.
• The SF₆ replacement with g₃ in Sellindge has reduced our carbon footprint by 58,000 tonnes.
Case Study 2: Novel acoustic reduction

Background
Where noise from the operation of our equipment may impact communities living near our sites, we look for ways to reduce the noise. We have been investigating new methods to minimise the impact of transformer noise from our new and existing installations. The current options that exist can either be overly expensive or limit maintenance access.

What have we done this year?
We commissioned a specialist organisation to prepare a report on novel, cost effective and practical approaches to noise reduction. Following a review of this report we have selected three options to further develop and carry forward to trial within our substation environments.

There is a bamboo noise barrier, specifically tuned to reduce low frequency tones associated with substations, an active noise control system that works on the principle of phase cancellation and thereby a reduction in noise, and an alternative noise enclosure that is potentially quicker to deploy, uses less resources and is tuned specifically to reduce low frequency tones associated with substations.

What’s next?
We will be working with the researchers and suppliers of these three options to develop their product designs and specifications for use at transmission voltages, in order to trial on one or more of our live substations. The aim is to prove the concepts in order to roll out more widely.

Environmental benefits
- Reduce the impact of noise pollution on communities affected by noise from our High Voltage substations.
- Use of more sustainable materials, such as bamboo, reducing resource consumption.

Case Study 3: Electromagnetic fields research

Background
In 2015 we conducted a research project with a consortium of partners in the Lawson Health Institute in Canada to learn more about how people are affected by exposure to electromagnetic fields (EMFs) at 50Hz – the frequency of the GB electricity transmission network. This three year project was completed in 2017.

What have we done this year?
The study measured the effects of different EMF strengths and frequencies on 130 volunteers. Research shows that the most sensitive response in humans is to something called magnetophosphenes – flickering of light in a person’s peripheral vision.

The results of this project demonstrate that the public guidelines that we work with are orders of magnitude below the level of EMF that actually causes a detectable magnetophosphene effect at 50Hz. This reassures us that at 50Hz, the current guidelines more than adequately protect the public and employees from the acute biological effects of EMFs.

What’s next?
The results of this research will provide robust data that can be shared across the industry and can be used to formulate future guidelines on EMF exposure. We’re now discussing the research with regulators and policy makers.

Environmental benefits
- This research enhances the safety and well-being of the public and stakeholders, ensuring adequate protection and peace of mind when using electricity.
Let us know what you think

The future of energy affects all of us. We welcome all feedback because it helps us make sure we’re focusing on the right areas and delivering the right things.

We’ll keep sharing information with you about the projects outlined in this document. We’ll do this at events like our customer seminars and operation forums.

In the meantime, we’d really like to receive your views and ideas on the four questions:

• what do you think our key area of focus should be to ease the transition to a low-carbon future and why?
• what do you think our key area of focus should be to better manage our impact on the environment and why?
• is there anything else you would like us to include in the EDR annual statement?
• is there anything else you would like to comment on or share with us?

You can either use the link below to respond, e-mail your responses to talkingnetworks@nationalgrid.com or tweet us using the hashtag #SustainableNGrid

You can also use this e-mail address for queries and to ask for more information.

And here’s the link to our survey: https://www.surveymonkey.co.uk/r/NG_EDR_2018

For more information visit us online: https://www.nationalgrid.com/group/responsibility-and-sustainability/environmental-sustainability
## Glossary

### Word Acronym Description

- **Ancillary service** anything that supports the transmission of electricity from its generation site to the customer. Services may include load regulation, spinning reserve, non-spinning reserve, replacement reserve and voltage support.

- **Carbon dioxide (CO₂)** the main greenhouse gas. The vast majority of CO₂ emissions come from the burning of fossil fuels.

- **Circular offices** a circular approach to the places where we work. It’s about changing the way we design, use and operate in these areas to eliminate waste and put resources back into use.

- **Contract for Difference (CfD)** a contract between the Low Carbon Contracts Company (LCCC) and a low-carbon electricity generator, designed to reduce its exposure to volatile wholesale prices.

- **Demand Side Response (DSR)** a deliberate change to a user’s natural pattern of metered electricity or gas consumption, brought about by a signal from another party.

- **Distributed generation** generation connected to the distribution networks, the size of which is equal to or greater than 1MW and up to the mandatory connection thresholds of the onshore transmission areas. The thresholds are 100MW in NGET transmission area, 30MW in Scottish Power transmission area and 10MW in Scottish Hydro-Electric Transmission transmission area.

- **Distribution Network Operator (DNO)** a company that owns and operates gas or electricity distribution networks.

- **Distribution System Operator (DSO)** distribution network operators take on the kind of system operator functions traditionally seen at a central transmission level.

- **Electromagnetic fields (EMFs)** are a combination of invisible electric and magnetic fields of force. They are generated by natural phenomena, but also by human activities, mainly through the use of electricity.

- **Electric vehicle (EV)** a vehicle powered by an electric motor. It can either be driven solely off a battery, as part of a hybrid system or have a generator that can recharge the battery but does not drive the wheels. We only consider EVs that can be plugged in to charge in this report.

- **Environmental Discretionary Reward (EDR)** a reputational and financial incentive in the RIIO T1 price controls of Scottish Hydro Electric Transmission Plc, SP Transmission Ltd and National Grid Electricity Transmission Plc (NGET) (Electricity Transmission Owners). The scheme currently takes account of NGET’s dual transmission (TO) and system operator (SO) roles.

- **Environmental Management System (EMS)** the management of an organisation’s environmental programmes in a comprehensive, systematic, planned and documented manner.

- **Gigawatt (GW)** 1,000,000,000 watts, a unit of power.

- **Global Warming Potential (GWP)** is a relative measure of how much heat a greenhouse gas traps in the atmosphere. It compares the amount of heat trapped by a certain mass of the gas in question to the amount of heat trapped by a similar mass of CO₂.

- **Green Gas for Grid (g³)** is a new gas mixture that delivers the same technical benefits as SF₆ while reducing the GWP ratio from 23,900 to 345.

- **Megawatt (MW)** 1,000,000 watts, a unit of power.

- **Natural capital** the sum of our ecosystems, species, freshwater, land, soils, minerals, our air and our seas. These are all elements of nature that either directly or indirectly bring value to people, chiefly by providing us with food, clean air and water, wildlife, energy, wood and recreation.

- **Net gain** leaving biodiversity in a better state than before. It avoids losing biodiversity in the first place and involves partners to make important contributions towards regional and national priorities for conservation.

- **Network Innovation Competition (NIC)** an annual opportunity for electricity network companies to compete for funding for the development and demonstration of new technologies, operating and commercial arrangements.

- **Sulphur Hexafluoride (SF₆)** is an inorganic, colourless, odourless, non-flammable, extremely potent greenhouse gas, and an excellent electrical insulator.