Electricity Transmission

T2 financial and output performance reporting

November 2018



nationalgrid

Welcome to our financial and output performance reporting webinar

Thank you for joining us!

You will be joined in listen only mode.

Please do not unmute yourself or turn your camera on

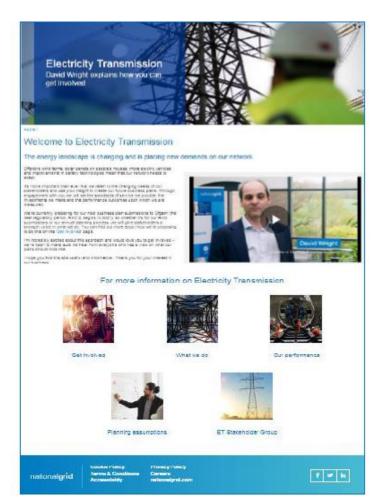
You can ask questions via the chat function throughout

There will also be an opportunity to ask voice questions in the Q&A session —dial in via telephone if you want to do this

Please note we will be recording this webinar

Both the recording and slides will be made available on our website

For more information on how we're building our RIIO-2 plans with you can visit yourenergyfuture. nationalgrid.com/electricity-transmission



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Current reporting

Financial and operational performance



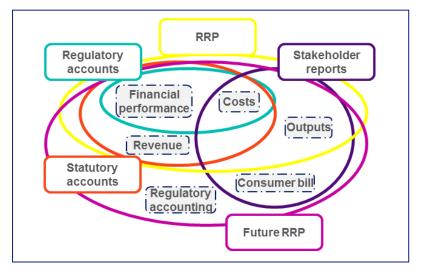
Annual Report –The report has 4 sections including NG Strategy, Corporate Governance, Financial Statements including auditors reports and Additional Disclosure and Information . Link: Nationalgrid Annual Report



RRP and Ofgem annual report - Provides costs, outputs & incentive data so Ofgem can collect accurate and consistent data from the three electricity transmission owners. RRP is a key part of our reporting and it feeds Ofgem's annual report and our stakeholder reporting: https://www.ofgem.gov.uk/sys tem/files/docs/2017/12/riio_tr ansmission_annual_report_2 017_final_1.pdf



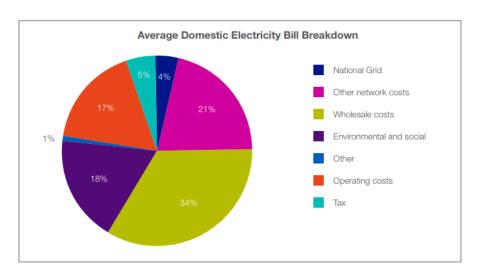
Stakeholder Performance This report provides a
summary of NGET yearly
performance in simple &
concise manner including
data tables with comparative
to prior year and to
allowances. Link: National
Grid Transmission
Performance Doc.



Current reporting

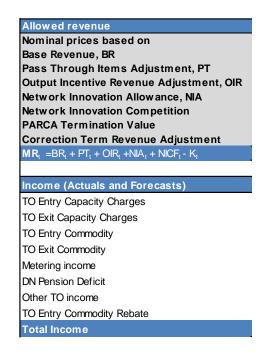
Customer and consumer impact

Annual Report and Stakeholder Performance



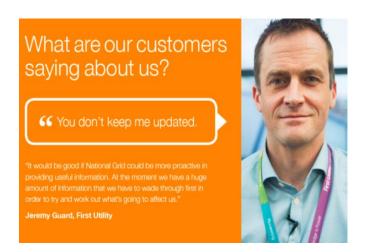
We publish the network costs attributable to National Grid within the consumer bill and what we have delivered against these costs.

TNUos Tariffs and Transportation Statement



We publish information about how we calculate our tariffs and details of the revenue recovered through these charges.

Feedback so far



'As things stand, networks lack transparency'

Citizens Advice

'We want to take steps to improve reporting and increase transparency'

Ofgem

CSAT feedback from customers

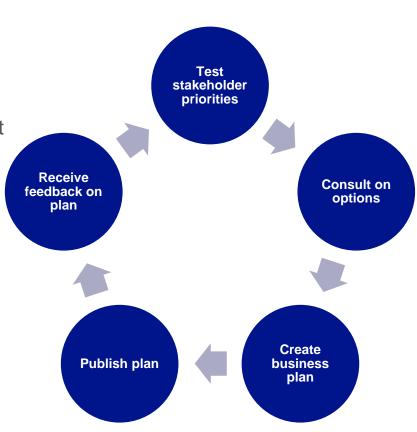


'There are huge swings in your charges which impact are business and we do not understand why'

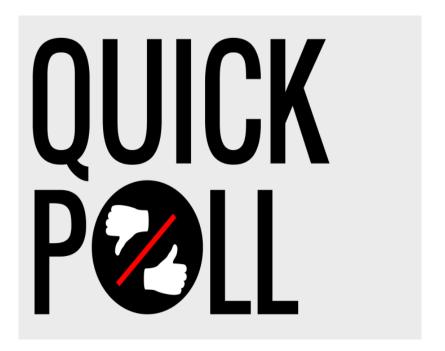
'Can you better link consumer and customer bill information to your operations and performance'

Creating an annual stakeholder-led business plan

- Our current annual business planning process is mainly inward-facing
- Other organisations are more consultative and transparent with their plans
- We're learning from our RIIO-2 engagement to create an ongoing stakeholder-led process
- Each year we'll start by talking to our stakeholders
- The aim is to introduce this for 2020/21
- In RIIO-2, we'll work with our stakeholders to improve the process



Your views Quick polls



Your views

Questions

Any questions?

Your views

Understanding your Requirements

Nationalgrid is committed to a reporting that is transparent but we need your help in order to ensure that the reporting meet your needs.

- What NG information or reports do you currently use and how often?
- For information you currently use what is useful and what could be improved?
- What additional performance information would you like to receive in future?
- What are your views on our proposals for an annual stakeholder-led business plan process?
- Would you like to be involved in further discussion on this topic? And if so by what means?

Please give us feedback so we can improve future engagement

- 1. How would you rate the content of this webinar?
- 2. How would you rate the deliver of content by our speakers?
- 3. How would you rate webinars as a vehicle for delivering content?





Please give us feedback so we can improve future engagement

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